



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF JUSTICE
OFFICE OF THE GOVERNMENT CORPORATE COUNSEL
3rd Floor MWSS Administration Building, Katipunan Avenue
Balara, Quezon City
Tel. Nos. 927-0030 / 920-7477 • Fax No. 436-4405
www.ogcc.gov.ph

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, ELPIDIO J. VEGA, Filipino, of legal age, Government Corporate Counsel of the Office of the Government Corporate Counsel, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Office of the Government Corporate Counsel has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.

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- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 20 of July, 2020 in Quezon City, Metro Manila, Philippines.

ELPIDIO J. VEGA

Government Corporate Counsel
Office of the Government Corporate Counsel

SUBSCRIBED AND SWORN to before me this 23rd of July 2020 in Quezon City, Metro Manila, Philippines, with affiant exhibiting to me his/her OGCC ID issued on January 2019 at Quezon City.

NOTARY PUBLIC/ ADMINISTERING OFFICER

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Series of 2020

ATTY. MARY CATHERINE A. DAMIAN

Notary Public for Quezon City until December 31, 2020
Unit 9 Bldg. 2 Acacia Residence Halls Support Area
Laurel Ave., UP Diliman, Quezon City
Adm. Matter No. NP-195 (2019-2020); Roll No. 43243
IBP No. AR46990355; Quezon City Chapter; 01-06-2020
PTR No. 9344700 C; Quezon City; 01-06-2020
MCIE Compliance No. VI-0023344; 04-11-19; Pasig City

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